

SALE RETURNS FORM

If you find, upon receiving the item, that it does not look suitable then this can be returned for a refund of the full purchase price providing it is in new, unused condition, with all packaging and labels intact. Please contact us within 7 working days to advise that you wish to return the item.

To return your item is simple. Please complete the form below for each bit returned and post back to:

The Horse Bit Shop, Main Street, Pollington , Goole, East Yorkshire DN14 0DN, UK

Please note, if you are requesting an exchange, we will offset the costs of the new trial or purchase and/or carriage as appropriate and the difference will then be charged/refunded to your account or a link to an invoice will be emailed to you as appropriate. Your request will be processed once payment is received.

Customer Name:

Order No:

Product:

Size:

Date Returned:

This item is unused and returned in its original packaging with all labels intact. I would like to:

☐ Exchange this bit for the same in a different size to trial or purchase (p+p charges apply). Please send me:

Size:

Trial ☐

Purchase ☐

☐ Exchange this bit for an alternative bit to trial or purchase (any difference in bit cost + p+p charges apply). Please send me:

Bit:

Size:

Trial ☐

Purchase ☐

☐ This bit was not suitable and is returned in new, unused condition. Please cancel the trial and refund the purchase price of the bit (p+p will not be refunded)

UK's largest biting specialists and comprehensive bit bank service

www.thehorsebitshop.co.uk